

## HOW TO MANAGE IT

### Create a **HOLocard.net** account:

1. Enter your email address and create a password.
2. Link your HOLO card to your account using the number on the back of the card.

### Manage cards online:

A **HOLocard.net** account lets you:

- Reload passes and value anytime, anywhere
- Setup autoload to replenish your card when value is low
- View ride history to track your progress toward earning passes
- Protect the funds on your card against loss and theft
- Add and manage cards for your entire family

### Get help with your account:

Call **(808) 768-4656** or visit **HOLocard.net**.

Scan this QR code to get started:



## HOW TO GET HELP ?

### For a lost or stolen HOLO card:

1. Login to your **HOLocard.net** account. Select "Lost or Stolen" to report the loss/theft, but DO NOT unlink the card.
2. To get a replacement card, visit TheBus Pass Office at the Kalihi Transit Center.
3. Stored value from the old card will automatically transfer to the new one. To transfer a pass, call the HOLO Helpline at the number below or TheBus Pass Office at (808) 848-5555.

### For any HOLO card questions:

Talk to a customer service representative at the HOLO Helpline from Monday to Friday, 7:30 AM to 4 PM at **(808) 768-4656**.

*Please don't punch a hole, laminate, or otherwise tamper with your card as it may cause damage.*

*Your first Senior HOLO Card is free. Replacement cards cost \$2.*



# HOW SENIORS HOLO



Everything you need to know about Oahu's public transit card.

HOLOCARD.NET

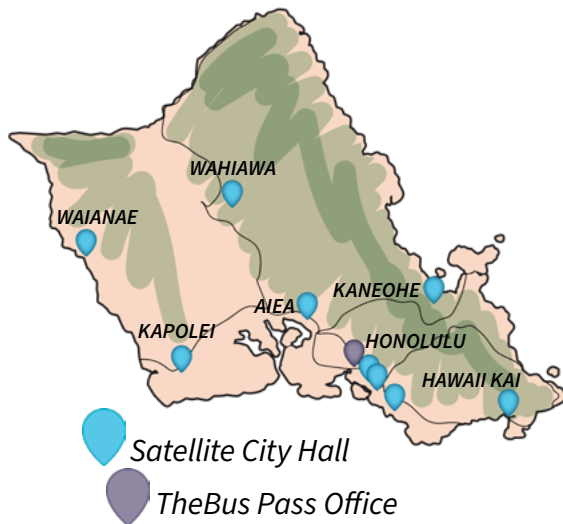


## WHERE TO GET IT



To ride at a discounted rate using a Senior HOLO Card, bring a valid ID that shows you are 65+ years old to **TheBus Pass Office** at the Kalihi Transit Center or most **Satellite City Halls** (with an AlohaQ appointment).

After taking your picture, you'll get a personalized Senior HOLO Card. **Your first Senior HOLO Card is free.** Replacement cards cost \$2. Find locations near you at **HOLocard.net**.



### Visiting Oahu? Get a 7-Day Pass!

Adults (\$30) & Youth (\$15)

Scan QR code to learn more.



## HOW TO LOAD IT



### 2 ways to load your HOLO card:

#### 1. Online at HOLocard.net

First, login to your account on **HOLocard.net**. Then select "Add Value & Passes." Now add value to your card and select "Checkout."

You can also set autoload, which automatically loads your card with more value when it's running low.

#### 2. In person at a location near you

Visit TheBus Pass Office, most Satellite City Halls, or a participating store (see **HOLocard.net** for locations). Tell the cashier the value or pass you want to add to your HOLO card. Be sure to bring cash as most in-person locations do not accept debit or credit cards.

You can purchase a month pass up to 8 days before the start of the month. The pass will activate on the first of the month. Visit **HOLocard.net** to purchase passes.

## HOW TO USE IT



### 3 easy steps to ride:

1. Load value/pass onto your card
2. Tap card on card reader when boarding
3. Wait for the shaka before entering

### Earn passes with fare capping:

Each fare you pay counts toward a day or month pass. Once you spend the amount of a pass, you can ride the rest of the day or month for free. For instance, Seniors pay about 16 times before earning a month pass.

M	T	W	T	F	S	S
\$	\$	\$	\$	\$	\$	\$20

*To earn a month pass, you must spend the amount of the pass within the calendar month and be a Hawaii State resident.*

### Free transfers within 2.5 hours:

Just tap the card reader on the public transit vehicle that you're transferring to. You won't be charged if you tap within 2.5 hours.

